

**From:** Carnduff, John  
**To:** Microsoft ATR  
**Date:** 1/25/02 1:29pm  
**Subject:** Microsoft Settlement

Input into the settlement process:

Navantis, a independent software developer, and our customers are exasperated by the ongoing DOJ issues with Microsoft. This issue and other related legal efforts by competitors run counter to the principles of a free market and in our view are an attempt to distract Microsoft from focusing on developing innovative products and on operating its business. These tactics negatively affect us as well as Microsoft customers. We do not sense that Microsoft customers and partners believe Microsoft is acting inappropriately; we believe that competitors are using unfair tactics to impede Microsoft efforts to satisfy customers instead of directing energy into improving their products, services and marketing messaging.

We actively support Microsoft and pass these comments forward as input into the settlement process.

John Carnduff  
Executive Vice President  
Chief Strategy Officer  
Navantis Inc.  
21 Randolph Ave., Suite 300  
Toronto ON, M6P 4G4

t: 416.532.5554 x271  
f: 416.583.4937  
e: jcarnduff@navantis.com

**CC:** Kvasnic John, Martin Jason